



Dear Homeowner,

The situation in Vail has rapidly changed over the past few days and continues to evolve. Currently, Vail Mountain is closed for skiing for at least one week, most restaurants and shops are closed, Eagle County schools are closed for three weeks and, as you're aware, the VRC club facility is closed.

The Colorado Department of Health and Environment has issued the followed statement:

DENVER, March 15, 2020: Due to extensive spread of COVID-19 in a number of mountain resort communities, the Colorado Department of Public Health and Environment (CDPHE) strongly recommends that anyone who lives in or has visited those communities in the past week minimize their contact with other people, in order to reduce the spread of the virus.

Anyone who has been in Eagle, Summit, Pitkin, or Gunnison counties in the past week should minimize all contact with other people, whether or not they are experiencing symptoms.

Eagle County is experiencing the highest number of confirmed COVID-19 cases in Colorado and according to the Vail Daily many more cases are in the community. Eagle County Health Services has informed the Association that a person living full time on property has tested positive for the Coronavirus (they will not disclose the person's name or unit number). This person and their roommates are currently under quarantine.

The Association will be limiting Front Desk hours for at least the remainder of the week and will be open from 8:00 AM until 6:00 PM. If you are on property, please limit all nonessential contact and do not come into the Front Desk area unless absolutely necessary. Instead, please call the Front Desk at (970) 476-4840 ext. 0, text (970) 658-0675, or email staff@VRCMR.com. Please always include your name and unit number.

The Lodging Operation has experienced a mass exodus, based on the closings and guests are heeding warnings from the Governor and Health Services to not come to Eagle County. For reservations this week, guests have been given the option of changing their dates for a future stay or receiving a refund. If the Mountain reopens, then it is likely their only option will be to change their dates to a future stay. This is a fluid situation, so these policies may change.

The impacts of this crisis will affect all operations and, given the circumstance, please be assured we are working to manage the ever-changing situation as effectively and efficiently as we can. The Board of Directors are involved and engaged, and I will continue to consult with them as the week progresses.

Thank you for your understanding and support during this time of uncertainty.

Sincerely,

Matt Ivy
General Manager

